User guide

# Magma Plus





**Thank you for choosing the Magma Plus mattress.** Our aim is to ensure that you are satisfied with your mattress in terms of both function and longevity. We therefore ask you to take a few minutes to read through this manual to best handle your mattress.

If you have any questions that are not covered in this manual, please contact us at Järven Health Care. You can find our contact details on the back of this manual.

# Warning and information boxes



**Warning box** informing about an important safety aspect or hazard. If you don't understand or follow the information, you could harm yourself or others!

**Information box** with instructions which, if not followed, may damage and/or degrade the product.

# **CE** marking

Järven Health Care's mattresses and covers are CE marked according to the Medical Device Regulation MDR (EU) 2017/745 class 1. The CE marking means that Järven Health Care has the manufacturer's responsibility to ensure that this product fulfils the essential requirements of the relevant European legislation. This includes the provision of technical documentation and assurance maintained for at least 10 years after the product has been placed on the market.

The declaration of conformity with essential requirements has been submitted Läkemedelsverket, Sweden.

#### Our quality programme

Our quality standards and customer focus objectives are realised by responding to our customers' needs and expectations. We believe in building long-term relationships through co-operation and trust. Continuous improvement of our products and services is the foundation of our ability to satisfy both current and future customers.

Our approach includes developing evaluation methods and standards that provide the customer with guaranteed quality in terms of comfort, function, durability and price.

Through our team of skilled and dedicated employees, we focus on supporting education, development and innovation in the healthcare profession. Our goals are to facilitate high quality care to prevent pressure ulcers, reduce healthcare associated infections and improve fire safety in healthcare environments.

#### If you need further information or assistance, please contact us.

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# Safety instructions



## Read the following information before using your Magma Plus mattress!

- The product may only be used in accordance with these instructions for use.
- The product shall be optically assessed before and after each use.
- · If the surface is damaged, the product should be discarded to minimise any risk of contamination.
- The product must not be assembled, modified or repaired in any way other than as described in this manual or in other documentation from Järven Health Care.
- Make sure that the mattress does not become deformed or damaged during storage.
- Avoid sharp objects near the mattress to avoid damaging the surface.
- It is the customer's responsibility to carry out a fire risk assessment of the intended use environment. Please contact us if you have any questions.
- Make sure you use the right mattress size for the bed and the right model for the patient.
- · Do not carry the patient on the mattress!

In case of serious incidents involving the product, this should be reported immediately to Järven Health Care and the competent authority.

## Product information and fire standards

Magma fulfils SS 876 00 10:2016, which corresponds to NT-Fire 055, one of the toughest test methods for mattress cores. The mattress is therefore particularly suitable for environments with extra high fire requirements such as; prisons, detention centres, psychiatric clinics and treatment homes.

The mattress also has high tear strength to make it more difficult for patients with self-harming behaviour or suicidal tendencies

# Receiving and unpacking of the product

Remove the packaging and any protective material. Avoid using a knife or other sharp object when handling the packaging and the product. Check that the product is not damaged. In case of any transport damage or remarks on the product, see page 6.

#### Intended use

Magma Plus is designed to be used in extremely demanding and high fire risk environments. It is well suited for use in sectors such as prison cells, rehab centres, psychiatric wards and more.

Magma Plus can be used immediately after unpacking.

# Cleaning the mattress

The fully waterproof mattress can be cleaned with soap-based detergents. Use the recommended dilution ratios for the cleaning agent. **Never use concentrates!**Wipe the mattress dry with a cloth.

When disinfecting, use alcohol-based detergent with surfactants.

If the hygiene cover is damaged, body fluids etc. can penetrate the mattress core and lead to bacterial build-up. A mattress with a damaged cover must therefore be discarded immediately!

An inspection plan for auditing the product should therefore be drawn up. Check the mattress regularly for visible signs of damage or wear, such as tears, cracks, holes, stains or discolouration. Check all sides of the mattress.



When cleaning, it is important to follow the instructions and safety precautions for the cleaning agents used!



Mattresses with damaged covers must be discarded immediately to avoid the risk of bacterial build-up and thus an increased risk of HAIs.

A damaged cover also negatively affects fire safety and the tear resistance of the cover.

## Storage

Magma Plus should be stored in a dry place at room temperature. Avoid direct sunlight.

# Recycling and landfill

Magma Plus is fully energy-recyclable and is sorted as combustible waste No disassembly is necessary. To avoid the spread of infectious agents, the mattress should be disinfected before recycling or disposal. Local recycling regulations should be followed.

# **Product liability**

Product liability refers to the manufacturer's statutory liability for any damage caused by the product under the Product Liability Act (EU Directive 85/374/EEC, Swedish law SFS 1992:18). This Act sets out the statutory liability of the manufacturer, importer or seller.

The rules apply to physical products in the form of loose objects, but also to products assembled with other loose objects or immovable property. If there is no product that has caused any kind of property damage or personal injury, product liability law is not relevant.

# Returns and complaints

Complaints must be notified in writing to Järven Health Care. After approval of the complaint, the product must be returned according to our instructions.

If the product is returned before the complaint is approved, the case is considered closed and compensation to the customer is not paid.

# Transport damage

Any transport damage must be noted on the consignment note before signing in order to be valid. Then contact Järven Health Cares (see page 2 or the last page of this User Manual for contact details). To speed up the processing of your case, please photograph the transport damage in as much detail as possible before contacting customer service.

# Labeling

Below are examples of mattress labeling. The appearance of the labels may vary.



# **Explanation of symbols**



Item number



Order number



Indicates that the item is a medical device.



Indicates that the user must read the instructions for use.



Indicates details of the manufacturer



Production date



= 0-150 kg

Indicates maximum user weight, 0-150 kg



Indicates up to the wound category the mattress is adapted



The mattress has been tested according to SS 876 00 10:2016, test method NT-Fire 055 and EN 597-1 & 2.



The mattress is both reversible and rotatable



The cover is liquid repellent



Magma Plus user manual.

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Järven AB reserves the right to update this manual if necessary and/or if any spelling or factual errors are found.

Additional copies can be ordered from Järven Health Care.

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